

# GLOBAL PROPERTY CONSULTANTS



Founded in London in 1896 this company, together with its New York-based affiliate, is one of the world's largest global property consultancies. Its global network encompasses 418 offices in 60 markets and its 15,000 employees handle in excess of £500 billion worth of commercial, agricultural and residential real estate annually.

Building long-term relationships with their clients allows them to provide personalised, clear and considered advice on all areas of property in all key markets – be it commercial or residential. Partnering with G3G allows this to happen seamlessly.



Professional Services



Personas 3 Update

## OPPORTUNITY

The organisation's SAP Personas solution was out of support and there was a business need to upgrade to **Personas 3.0**.

**Personas 3.0** has more functionality available. The scripting language is javascript and this enables additional capability, using a modern language. **Personas 3.0** is also now mobile enabled and screen flavours and scripting can be built for mobile phone and tablet devices.

## SOLUTION

**Personas 2.0** has not been removed and can still be accessed. Although it would have been possible to roll out **Personas 3.0** to individuals or to groups of users, rather than single cut-over to all users, this was not needed.

- Changes were made in development, unit tested and transported through the landscape.
- User Acceptance Testing was carried out in the Quality System, no additional training requirements were required for the users.
- The customer uses NWBC as the user interface, **Personas 3.0** is fully compliant and compatible with this. It was possible to use both versions simultaneously which was useful for testing.

## OUTCOME

**Personas 2.0** relies on Microsoft Silverlight being installed and rolled out; this is not required for **Personas 3.0** which just runs within a browser. This proved to be an additional infrastructure benefit in rolling out to new users.

The final step was changing the NWBC menu to point to the **Personas 3.0** flavours which completed a seamless transition.

**Personas 3.0** is quicker and more responsive and is the platform for further development, process scripting and mobile roll out.